

HRA (Health Risk Assessment)

An HRA will be available for broker agents to complete on any Medicare Advantage members through our agent portal upon submission/receipt of the application. Agents are asked to complete the HRA with the consumer at time of enrollment and will receive \$50 for each HRA that is completed within 5 days from the date the application was completed.

- HRA is only used to help match members with Devoted Health services like managing medications, controlling chronic conditions like diabetes, or getting settled at home after a hospital stay. The HRA answers don't impact an enrollee's premium or application processing. Devoted Health will share responses with doctors to help them offer more personalized care.
- Members enrolling in one of our SNP plans will receive \$25 in Devoted Dollars Visa® prepaid card for completing the HRA and staying enrolled in our plan in January.
- If an application is submitted by paper or third-party enrollment vendor, HRA will be available when Devoted Health processes the application. For agent portal submissions, HRA will be available immediately.